



WATER PROBLEM GUIDE

Please use this guide to help describe the problem(s) you are experiencing with your water

PROBLEM	SOLUTION
Water cloudy or rusty with fine particles or sediment	Sediment removal cartridge filter or Multimedia back-washable filter
Deposits in tanks, clogged valves in washing machine. Grit, leaves and sand in water	Sediment removal cartridge filter or Multimedia back-washable filter
Bad taste and/or odour, chlorine, pesticides	Carbon based filter
Red/brown manganese staining	Greensand filtration
Aluminium, boron, chemicals, sprays, nitrate pollution, heavy metals	Reverse Osmosis. Special media cartridge filter
Sea-water ingress, brackish water	Reverse Osmosis
Hard water, heating element burnout, scale in kettle, difficult to get soap to lather	Water Softener
High bacteria counts, animal or septic pollution of water supply	Cartridge filtration with UV steriliser
Giardia or Cryptosporidium cyst contamination	Cartridge filtration with UV steriliser
Green/blue staining, green hair, low pH, hot water cylinder corrosion, metallic taste	Neutralising media filter
Bacteria or off-tastes in water tank.	Use Hydro Pure disinfectant solution
Fluoride	Reverse Osmosis. Special media cartridge filter
Iron, red/orange staining, clogging of pipes	Iron Removal system